



C I T Y O F
RENO
Memorandum

DATE: August 12, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: 08.07.26 Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for July 31, 2026 through August 6, 2026.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 08/07/2026 2:05 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026090-073126	7/31/2026	CRU LexisNexis	Police Department Records			Police Report
P026091-073126	7/31/2026	Karen CHOLICO	Police Department Records			Police Report
P026092-073126	7/31/2026	Kieran Grimshaw	Police Department Records			Police Report
G026093-073126	7/31/2026	Prerak Gupta	General Public Records		Sewer, GIS Mapping, Storm Drain	
G026094-073126	7/31/2026	Fernando Garibay	General Public Records		Other	
F026095-073126	7/31/2026	Walker Kuykendall	Fire Department Records	Fire Prevention Records		
P026096-073126	7/31/2026	GABRIEL CASILLAS	Police Department Records			Police Report
G026097-073126	7/31/2026	Walker Kuykendall	General Public Records		Other	
G026099-073126	7/31/2026	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026100-073126	7/31/2026	Yerenia Adame	Police Department Records			Body Worn Camera Video
G026101-073126	7/31/2026	Joe Ball	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026102-073126	7/31/2026	Eric Lyons	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026103-073126	7/31/2026	Alondra Huerta Ortiz	Police Department Records			Police Report
P026104-073126	7/31/2026	Alondra Huerta Ortiz	Police Department Records			Police Report
P026105-073126	7/31/2026	WCHSA CPS	Police Department Records			Police Report
P026106-073126	7/31/2026	WCHSA CPS	Police Department Records			Photos
G026107-073126	7/31/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026108-073126	7/31/2026	Ericka Donahey	Police Department Records			Police Report
P026109-073126	7/31/2026	Karen CHOLICO	Police Department Records			Police Report
P026110-073126	7/31/2026	Maria Avila	Police Department Records			Police Report
G026111-073126	7/31/2026	Jessica Mendoza	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026112-073126	7/31/2026	Shelbie Petrelli	Police Department Records			Police Report
P026113-073126	7/31/2026	Mark Churney	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026114-073126	7/31/2026	Breanna Lansing	Police Department Records			Police Report
G026115-073126	7/31/2026	Anil Balchandani	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026116-073126	7/31/2026	Krisann Rolsma	Police Department Records			Police Report
G026117-073126	7/31/2026	Woo Park	General Public Records		Other	
P026118-073126	7/31/2026	Robert Kenkel	Police Department Records			Police Report
G026119-073126	7/31/2026	michelle baker	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026120-073126	7/31/2026	Mark Zurada	General Public Records		BIDS/RFP	
P026121-073126	7/31/2026	Reid Gough	Police Department Records			Police Report
G026122-073126	7/31/2026	Reno Data	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
G026123-073126	7/31/2026	Grace Wallace	General Public Records		As-Builts, Easements, Flood Zone	
G026124-073126	7/31/2026	James Smith	General Public Records		Sewer, GIS Mapping, Storm Drain	
G026125-073126	7/31/2026	Casey Scott	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026126-073126	7/31/2026	Jason Wyrick	Police Department Records			Police Report
G026128-073126	7/31/2026	Alan Carrillo	General Public Records		Reno Direct Calls/Complaints	
G026129-073126	7/31/2026	Steve Makris	General Public Records		As-Builts, Easements, Flood Zone	
G026130-073126	7/31/2026	Steve Makris	General Public Records		As-Builts, Easements, Flood Zone	
P026131-073126	7/31/2026	Mark Williams	Police Department Records			Police Report
G026132-073126	7/31/2026	Rebecca Bruch	General Public Records		Other	
G026133-073126	7/31/2026	Sierra Bergstrom	General Public Records		Other	
P026134-073126	7/31/2026	Sierra Bergstrom	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P026137-073126	7/31/2026	Jessica Mendoza	Police Department Records			Police Report
G026138-073126	7/31/2026	Krystal Roberts	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026139-073126	7/31/2026	Shannon Sommerville	Police Department Records			Background Request
P026140-073126	7/31/2026	Jesse Gutierrez	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026141-073126	7/31/2026	Deborah Chibwe	Police Department Records			Background Request
P026142-073126	7/31/2026	Kim Bardin	Police Department Records			Police Report
P026143-073126	7/31/2026	Stephanie Medina	Police Department Records			Background Request
P026144-073126	7/31/2026	Washoe County Medical Examiner Medical Examiner	Police Department Records			Police Report
P026145-073126	7/31/2026	n/a	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P026146-073126	7/31/2026	N/A	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P026147-073126	7/31/2026	Lucia Perez	Police Department Records			Police Report
F026148-080126	8/1/2026	Michael DeRossi	Fire Department Records	Incident Report		
P026149-080126	8/1/2026	Michael John	Police Department Records			Body Worn Camera Video
P026150-080126	8/1/2026	Dennis Haist	Police Department Records			Police Report
P026151-080126	8/1/2026	William Bunch	Police Department Records			Body Worn Camera Video
P026152-080126	8/1/2026	William Bunch	Police Department Records			Body Worn Camera Video
G026153-080126	8/1/2026	Juan Fredeluces	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026154-080126	8/1/2026	Joey Parish	General Public Records		Other	
P026155-080126	8/1/2026	Henry Hasbun Altamirano	Police Department Records			Police Report
P026156-080126	8/1/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			FBI NICS
G026157-080126	8/1/2026	Jessica Polli	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026158-080126	8/1/2026	Corrine Wodzinski	Police Department Records			Police Report
P026159-080226	8/2/2026	CRU LexisNexis	Police Department Records			Police Report
P026160-080226	8/2/2026	William Bunch	Police Department Records			Body Worn Camera Video
P026161-080226	8/2/2026	William Bunch	Police Department Records			Body Worn Camera Video
P026162-080226	8/2/2026	William Bunch	Police Department Records			Body Worn Camera Video
P026163-080226	8/2/2026	Harold Williamson	Police Department Records			Traffic Accident
P026164-080226	8/2/2026	Harold Williamson	Police Department Records			Police Report
P026165-080226	8/2/2026	Rene King	Police Department Records			Body Worn Camera Video
G026166-080226	8/2/2026	Robin Macintyre	General Public Records		Other	
P026167-080326	8/3/2026	John Ostrander	Police Department Records			Body Worn Camera Video
G026168-080326	8/3/2026	Woo Park	General Public Records		Other	
P026169-080326	8/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026170-080326	8/3/2026	Kerry Dugan	Police Department Records			Traffic Accident

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026171-080326	8/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026172-080326	8/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026173-080326	8/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026174-080326	8/3/2026	opm	Police Department Records			Background Request
P026175-080326	8/3/2026	opm	Police Department Records			Background Request
P026176-080326	8/3/2026	opm	Police Department Records			Background Request
P026177-080326	8/3/2026	opm	Police Department Records			Background Request
P026179-080326	8/3/2026	opm	Police Department Records			Background Request
G026180-080326	8/3/2026	rob jordan	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026181-080326	8/3/2026	Romeo Soto	Police Department Records			Police Report
P026182-080326	8/3/2026	Lauren Meisel	Police Department Records			Traffic Accident
P026183-080326	8/3/2026	Krystle Houk	Police Department Records			Background Request
P026184-080326	8/3/2026	Krystle Houk	Police Department Records			Background Request
P026185-080326	8/3/2026	Sharleen Barnes	Police Department Records			Police Report
P026186-080326	8/3/2026	WCHSA CPS	Police Department Records			Traffic Accident
P026187-080326	8/3/2026	WCHSA CPS	Police Department Records			Photos
G026188-080326	8/3/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026189-080326	8/3/2026	WCHSA CPS	Police Department Records			Police Report
P026190-080326	8/3/2026	WCHSA CPS	Police Department Records			Photos
P026191-080326	8/3/2026	Olimpia Diaz	Police Department Records			Police Report
G026192-080326	8/3/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026193-080326	8/3/2026	Jennifer gentry	Police Department Records			Police Report
P026194-080326	8/3/2026	RayLena Jara	Police Department Records			Police Report
P026195-080326	8/3/2026	Jasmin Corcoles	Police Department Records			Police Report
G026196-080326	8/3/2026	Mindy Stojanoff	General Public Records		Sewer, GIS Mapping, Storm Drain	
G026197-080326	8/3/2026	Mindy Stojanoff	General Public Records		Sewer, GIS Mapping, Storm Drain	
P026198-080326	8/3/2026	Lauren Meisel	Police Department Records			Police Report
P026199-080326	8/3/2026	NOORR Muhammad	Police Department Records			Body Worn Camera Video
P026200-080326	8/3/2026	Rory Burdette	Police Department Records			Photos
P026201-080326	8/3/2026	Thereso Conde	Police Department Records			Traffic Accident

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G026202-080326	8/3/2026	Jordan Drew	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
G026203-080326	8/3/2026	Lamont Cusseaux	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026204-080326	8/3/2026	Lamont Cusseaux	Police Department Records			Body Worn Camera Video
P026205-080326	8/3/2026	Diedra Thiesse	Police Department Records			Traffic Accident
P026206-080326	8/3/2026	Joey Parish	Police Department Records			Background Request
P026207-080326	8/3/2026	NOORR Muhammad	Police Department Records			Body Worn Camera Video
P026208-080326	8/3/2026	Judith Herzchel	Police Department Records			Police Report
G026209-080326	8/3/2026	Ryan Shapiro	General Public Records		Employee Correspondence	
G026210-080326	8/3/2026	Richard Haffke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026211-080326	8/3/2026	Bob Conrad	General Public Records		Other	
G026212-080326	8/3/2026	Kristin Paul	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026213-080326	8/3/2026	Joe Michael Hart	General Public Records		Code Enforcement, Violations	
G026214-080326	8/3/2026	Sierra Canyon	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026215-080326	8/3/2026	Chester Green	Police Department Records			Police Report
P026216-080326	8/3/2026	KIRSTEE SCOGNAMIGLIO	Police Department Records			Police Report
P026217-080326	8/3/2026	Beth Parke	Police Department Records			Police Report
P026218-080326	8/3/2026	Kristina Laursen	Police Department Records			Police Report
P026219-080326	8/3/2026	Portia Holliness	Police Department Records			Police Report
G026220-080326	8/3/2026	Pete Lazzari	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F026221-080326	8/3/2026	Jason Fuller	Fire Department Records	Fire Prevention Records		
P026222-080326	8/3/2026	Shelbie Petrelli	Police Department Records			Police Report
P026223-080326	8/3/2026	Megan Brown	Police Department Records			Police Report
F026224-080326	8/3/2026	Jerry Kappeler	Fire Department Records	Incident Report		
P026225-080326	8/3/2026	karina velazquez	Police Department Records			Police Report

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G026226-080326	8/3/2026	Trevor Marlin	General Public Records		BIDS/RFP	
G026227-080326	8/3/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026228-080326	8/3/2026	WCHSA CPS	Police Department Records			Police Report
P026229-080326	8/3/2026	Ilse Pinon	Police Department Records			Photos
P026230-080326	8/3/2026	WCHSA CPS	Police Department Records			Police Report
P026231-080326	8/3/2026	Jason Pelichowski	Police Department Records			Police Report
P026232-080326	8/3/2026	Allen Baudizzon	Police Department Records			Police Report
P026233-080326	8/3/2026	Jorge Munguia	Police Department Records			Traffic Accident
G026234-080326	8/3/2026	John Wylie	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026235-080326	8/3/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026236-080326	8/3/2026	WCHSA CPS	Police Department Records			Police Report
P026237-080326	8/3/2026	Marlene Murguia	Police Department Records			Traffic Accident
P026238-080326	8/3/2026	WCHSA CPS	Police Department Records			Photos
P026239-080326	8/3/2026	Courtney Allwood	Police Department Records			Traffic Accident
P026240-080326	8/3/2026	Mark Robison	Police Department Records			Police Report
G026241-080326	8/3/2026	Mark Zurada	General Public Records		BIDS/RFP	
U026242-080326	8/3/2026	Robin Crawford	Unrecognized Email			
P026243-080326	8/3/2026	Kimberly Cuartas	Police Department Records			Traffic Accident
P026244-080326	8/3/2026	Amber Costos	Police Department Records			Traffic Accident
P026245-080326	8/3/2026	Amber Costos	Police Department Records			Traffic Accident
P026246-080326	8/3/2026	Krystal Roberts	Police Department Records			Police Report
G026247-080426	8/4/2026	Bradley Buscho	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F026248-080426	8/4/2026	CRU LexisNexis	Fire Department Records	Incident Report		
P026249-080426	8/4/2026	CRU LexisNexis	Police Department Records			Police Report
P026250-080426	8/4/2026	CRU LexisNexis	Police Department Records			Police Report
P026251-080426	8/4/2026	CRU LexisNexis	Police Department Records			Police Report
P026252-080426	8/4/2026	CRU LexisNexis	Police Department Records			Police Report
P026253-080426	8/4/2026	CRU LexisNexis	Police Department Records			Police Report
P026254-080426	8/4/2026	Melissa Alley	Police Department Records			Background Request
P026255-080426	8/4/2026	Aarilyn Vinson	Police Department Records			Body Worn Camera Video

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P026256-080426	8/4/2026	Scott Kelley	Police Department Records			Police Report
G026257-080426	8/4/2026	Mitchell Van Ronk	General Public Records		BIDS/RFP	
P026258-080426	8/4/2026	Elizabeth Belleci	Police Department Records			Traffic Accident
P026259-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026260-080426	8/4/2026	TSHODGE2@FBI.GOV	Police Department Records			FBI NICS
P026261-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026262-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026263-080426	8/4/2026	Allesandra Gabriel	Police Department Records			Body Worn Camera Video
P026264-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026265-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026266-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026267-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026268-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
P026269-080426	8/4/2026	Morgan Strauser	Police Department Records			Police Report
P026270-080426	8/4/2026	Tonya Porta	Police Department Records			Background Request
G026271-080426	8/4/2026	Favian Gonzalez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026272-080426	8/4/2026	Favian Gonzalez	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
G026273-080426	8/4/2026	Loren Secor	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026274-080426	8/4/2026	Melissa Alley	Police Department Records			Background Request
G026275-080426	8/4/2026	Jamie Pulver	General Public Records		Other	
F026276-080426	8/4/2026	Katarina Sweet	Fire Department Records	Investigation Report		
F026277-080426	8/4/2026	Jamie Pulver	Fire Department Records	Fire Prevention Records		
P026278-080426	8/4/2026	Melissa Alley	Police Department Records			Background Request
P026279-080426	8/4/2026	Jason Wyrick	Police Department Records			Police Report
P026280-080426	8/4/2026	Isaac Escarcega	Police Department Records			Police Report
P026281-080426	8/4/2026	Mallory Bechler	Police Department Records			Police Report
P026282-080426	8/4/2026	WCHSA CPS	Police Department Records			Police Report
P026283-080426	8/4/2026	WCHSA CPS	Police Department Records			Photos
G026284-080426	8/4/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

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P026285-080426	8/4/2026	Mikaila Marie Lauber	Police Department Records			Police Report
P026286-080426	8/4/2026	Shirleen Peterson	Police Department Records			Traffic Accident
P026287-080426	8/4/2026	Angela Highsmith	Police Department Records			Background Request
G026288-080426	8/4/2026	Patricia Connell	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026289-080426	8/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P026290-080426	8/4/2026	Kodeus McKinley	Police Department Records			Traffic Accident
G026291-080426	8/4/2026	MELODY LAYMAN	General Public Records		As-Builts, Easements, Flood Zone	
G026292-080426	8/4/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026293-080426	8/4/2026	WCHSA CPS	Police Department Records			Police Report
F026294-080426	8/4/2026	Vanessa Wood	Fire Department Records	Investigation Report		
G026295-080426	8/4/2026	Anna Amato	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026296-080426	8/4/2026	Grace Wallace	General Public Records		As-Builts, Easements, Flood Zone	
P026297-080426	8/4/2026	WCHSA CPS	Police Department Records			Police Report
P026298-080426	8/4/2026	WCHSA CPS	Police Department Records			Photos
G026299-080426	8/4/2026	Matt DeBock	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026300-080426	8/4/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026301-080426	8/4/2026	Matt DeBock	General Public Records		Other	
G026302-080426	8/4/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026303-080426	8/4/2026	Charisse Corcino	Police Department Records			Traffic Accident
P026304-080426	8/4/2026	WCHSA CPS	Police Department Records			Police Report
P026305-080426	8/4/2026	WCHSA CPS	Police Department Records			Photos
G026306-080426	8/4/2026	Todd Chally	General Public Records		Building & Intersection Camera Footage	
P026308-080426	8/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P026309-080426	8/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P026310-080426	8/4/2026	Will Goodrich	Police Department Records			Background Request
P026311-080426	8/4/2026	Abigail Ogden	Police Department Records			Crime Statistics/Clery Report

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G026312-080426	8/4/2026	Mark Zurada	General Public Records		BIDS/RFP	
P026313-080426	8/4/2026	Rafii Associates	Police Department Records			Police Report
P026314-080426	8/4/2026	Sadie Anderson	Police Department Records			Police Report
P026315-080426	8/4/2026	Mayra Castillo	Police Department Records			Police Report
G026316-080426	8/4/2026	Bradley Buscho	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026317-080426	8/4/2026	EWU Media LLC	General Public Records		Media/Press Releases	
P026318-080426	8/4/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G026319-080426	8/4/2026	EWU Media LLC	General Public Records		Other	
P026320-080426	8/4/2026	Brenda Gritter	Police Department Records			Background Request
G026321-080426	8/4/2026	EWU Media LLC	General Public Records		Other	
P026322-080426	8/4/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G026323-080426	8/4/2026	EWU Media LLC	General Public Records		Other	
F026324-080526	8/5/2026	CRU LexisNexis	Fire Department Records	Incident Report		
P026325-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026326-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026327-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026328-080526	8/5/2026	Alexandria Brecke	Police Department Records			Police Report
P026329-080526	8/5/2026	Christopher Foell	Police Department Records			Body Worn Camera Video
P026330-080526	8/5/2026	Janet Robertson	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
G026331-080526	8/5/2026	Mark Zurada	General Public Records		BIDS/RFP	
P026332-080526	8/5/2026	Jason Wyrick	Police Department Records			Police Report
P026333-080526	8/5/2026	Jasmine Campos-Monzon	Police Department Records			Police Report
P026334-080526	8/5/2026	Thomas Dubovi	Police Department Records			Police Report
P026335-080526	8/5/2026	Homero Gonzalez	Police Department Records			Police Report
P026336-080526	8/5/2026	opm	Police Department Records			Background Request
G026337-080526	8/5/2026	Stefano Hristov	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026338-080526	8/5/2026	WCHSA CPS	Police Department Records			Police Report
P026339-080526	8/5/2026	opm	Police Department Records			Background Request
P026340-080526	8/5/2026	WCHSA CPS	Police Department Records			Photos
P026341-080526	8/5/2026	opm	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026342-080526	8/5/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
F026343-080526	8/5/2026	Craig Humphreys	Fire Department Records	Investigation Report		
G026344-080526	8/5/2026	Anna Henry	General Public Records		Phase I Environmental Site Assessment	
P026345-080526	8/5/2026	opm	Police Department Records			Background Request
P026346-080526	8/5/2026	opm	Police Department Records			Background Request
G026347-080526	8/5/2026	Lisa Dee	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026348-080526	8/5/2026	Washoe County Medical Examiner Medical Examiner	Police Department Records			Body Worn Camera Video
P026349-080526	8/5/2026	john cude	Police Department Records			Background Request
P026350-080526	8/5/2026	Kaitlin Ruff	Police Department Records			Police Report
P026351-080526	8/5/2026	Jaime Valenzuela	Police Department Records			Background Request
P026352-080526	8/5/2026	Robin Macintyre	Police Department Records			Police Report
P026353-080526	8/5/2026		Police Department Records			Police Report
P026354-080526	8/5/2026	Patrick Mackey	Police Department Records			Background Request
G026355-080526	8/5/2026	Lisa Dee	General Public Records		Traffic Engineering	
P026356-080526	8/5/2026	Lisa Jenkins	Police Department Records			Police Report
P026357-080526	8/5/2026	CLAUDIA PEREZ	Police Department Records			Police Report
P026358-080526	8/5/2026	jose Gutierrez	Police Department Records			Background Request
P026359-080526	8/5/2026	Timothy Fallon	Police Department Records			Police Report
P026360-080526	8/5/2026	Esperanza Abarca	Police Department Records			Background Request
P026361-080526	8/5/2026	Celina Beltran	Police Department Records			Background Request
G026362-080526	8/5/2026	Arely Galicia	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026363-080526	8/5/2026	Mihaela Roman	Police Department Records			Police Report
P026364-080526	8/5/2026	Grogoria Duenes Madero	Police Department Records			Immigration Letter/Embassy Letter
P026365-080526	8/5/2026	Maria Paulina Martinez	Police Department Records			Police Report
P026367-080526	8/5/2026	CLAUDIA PEREZ	Police Department Records			Police Report
P026368-080526	8/5/2026	Araceli Galarza	Police Department Records			Police Report
G026369-080526	8/5/2026	Ashley Kirtley	General Public Records		Code Enforcement, Violations	
P026370-080526	8/5/2026	Adan Vasquez Carral	Police Department Records			Background Request
P026371-080526	8/5/2026	NOORR Muhammad	Police Department Records			Body Worn Camera Video
P026372-080526	8/5/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026373-080526	8/5/2026	Roberto Gomez	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026374-080526	8/5/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026375-080526	8/5/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026376-080526	8/5/2026	CLAUDIA PEREZ	Police Department Records			Police Report
P026377-080526	8/5/2026	James Norrell II	Police Department Records			Police Report
P026378-080526	8/5/2026	Ty walker	Police Department Records			Form I-918/U-Visa
P026379-080526	8/5/2026	CLAUDIA PEREZ	Police Department Records			Police Report
P026380-080526	8/5/2026	Nick Illig	Police Department Records			Traffic Accident
P026382-080526	8/5/2026	Ted Nelson	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
G026383-080526	8/5/2026	Matthew Matthew	General Public Records		Drainage Reports & Studies	
P026384-080526	8/5/2026	Joyce Juneau	Police Department Records			Background Request
P026385-080526	8/5/2026	CHANTAL ZUNIGA	Police Department Records			FBI NICS
G026386-080526	8/5/2026	Loni Casteel	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026387-080526	8/5/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P026388-080526	8/5/2026	Stephan Therianos	Police Department Records			Police Report
P026389-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026390-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026391-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026392-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026393-080526	8/5/2026	CRU LexisNexis	Police Department Records			Police Report
P026394-080626	8/6/2026	OPM	Police Department Records			Background Request
P026395-080626	8/6/2026	Ryan Mill	Police Department Records			Police Report
P026396-080626	8/6/2026	OPM	Police Department Records			Background Request
P026397-080626	8/6/2026	OPM	Police Department Records			Background Request
P026398-080626	8/6/2026	OPM	Police Department Records			Background Request
P026399-080626	8/6/2026	OPM	Police Department Records			Background Request
P026400-080626	8/6/2026	Mathew Higbee	Police Department Records			Background Request
G026401-080626	8/6/2026	Arturo Valdez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026404-080626	8/6/2026	Kristina Molina	Police Department Records			Police Report
P026406-080626	8/6/2026	Eileen Esparza	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026407-080626	8/6/2026	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026408-080626	8/6/2026	Catherine Marlowe	Police Department Records			Background Request
P026409-080626	8/6/2026	WCHSA CPS	Police Department Records			Police Report
P026410-080626	8/6/2026	Catherine Marlowe	Police Department Records			Background Request
P026411-080626	8/6/2026	Antoinette Brandt	Police Department Records			Photos
P026412-080626	8/6/2026	Katherine Meola	Police Department Records			Crime Statistics/Clery Report
P026413-080626	8/6/2026	Larissa Puga	Police Department Records			Traffic Accident
G026414-080626	8/6/2026	Anonymous	General Public Records		Other	
F026415-080626	8/6/2026	cody boos	Fire Department Records	Incident Report		
G026416-080626	8/6/2026	Anna Henry	General Public Records		Phase I Environmental Site Assessment	
P026417-080626	8/6/2026	Rachel Wheeler	Police Department Records			Police Report
G026418-080626	8/6/2026	Anna Henry	General Public Records		Phase I Environmental Site Assessment	
G026419-080626	8/6/2026	Tessa Stevens	General Public Records		Other	
G026420-080626	8/6/2026	Joe Michael Hart	General Public Records		Capital Projects, Road Construction	
P026421-080626	8/6/2026	Sharleen Barnes	Police Department Records			Police Report
P026422-080626	8/6/2026	Leonard Kanatsky	Police Department Records			Traffic Accident
G026423-080626	8/6/2026	Leonard Kanatsky	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026424-080626	8/6/2026	Elizabeth Sandoval	Police Department Records			Police Report
P026425-080626	8/6/2026	Jamie Lopez	Police Department Records			Police Report
G026426-080626	8/6/2026	Stephanie Morrison	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026427-080626	8/6/2026	Kurt Jameson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026428-080626	8/6/2026	Kurt Jameson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026429-080626	8/6/2026	Justine Sidie	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026430-080626	8/6/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P026431-080626	8/6/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G026432-080626	8/6/2026	Tj Nevin	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026433-080626	8/6/2026	Catherine Hetherington	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026434-080626	8/6/2026	Catherine Hetherington	Police Department Records			Police Report
G026435-080626	8/6/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026436-080626	8/6/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026437-080626	8/6/2026	Catherine Hetherington	Police Department Records			Body Worn Camera Video
G026438-080626	8/6/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026439-080626	8/6/2026	WCHSA CPS	Police Department Records			Police Report
P026440-080626	8/6/2026	WCHSA CPS	Police Department Records			Police Report
P026441-080626	8/6/2026	WCHSA CPS	Police Department Records			Police Report
P026442-080626	8/6/2026	WCHSA CPS	Police Department Records			Photos
P026443-080626	8/6/2026	Teri Tallant	Police Department Records			Police Report
P026444-080626	8/6/2026	WCHSA CPS	Police Department Records			Photos
P026445-080626	8/6/2026	WCHSA CPS	Police Department Records			Photos
G026448-080626	8/6/2026	FELICIA THOMAS	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
P026451-080626	8/6/2026	Charisse Corcino	Police Department Records			Traffic Accident
G026452-080626	8/6/2026	Bradley Buscho	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026453-080626	8/6/2026	Marty Haas	General Public Records		Other	
P026454-080626	8/6/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report

Requests to City of Reno Media Line (775-430-5005)

July 31, 2026 - August 6, 2026

Received	Request Type	Name	Media Outlet	City Dept	Request
Aug 06 2026 9:34PM	M	Breanna	KOLO 8	RPD	Standoff Cresthill Rd
Aug 06 2026 8:33PM	M	Nick	KTVN 2	RPD	Standoff Cresthill Rd
Aug 06 2026 7:29PM	M	N/A	KRNV 4/KRXI 11	RPD	Police Activity N Virginia
Aug 06 2026 6:14PM	M	Amy	KTVN 2	RPD	Scanner Homocide Arrest
Aug 06 2026 5:27PM	M	Valerie	KOLO 8	RPD	Flock Cameras
Aug 06 2026 04:27PM	M	Valerie	KOLO 8	RFD	Body Found by River
Aug 06 2026 03:15PM	M	N/A	KRNV 4/KRXI 11	RPD	Scanner Traffic Deceased Person
Aug 06 2026 12:42PM	M	Noah	KOLO 8	City of Reno	America 250 Event
Aug 06 2026 12:29PM	E	Sarah	KTVN 2	City of Reno	Goats in Reno
Aug 06 2026 11:36AM	E	Kris	Reno News & Review	City of Reno	Police Investigation
Aug 05 2026 08:29PM	M	N/A	KRNV 4/KRXI 11	RPD	Assault Downtown Reno
Aug 05 2026 03:15PM	M	Frank	Reno News & Review	RPD	Drones and Law Enforcement
Aug 05 2026 12:52PM	M	N/A	N/A	RFD	No Message Left
Aug 05 2026 11:31AM	E	Adiba	Resident	RPD	Social Posting
Aug 04 2026 10:44PM	M	N/A	KRNV 4/KRXI 11	RPD	Vehicle vs Pedestrian
Aug 04 2026 08:54PM	M	N/A	KTVN 2	RFD	Possible Fire West First St.
Aug 04 2026 01:50PM	M	Justin	KTVN 2	RPD	Death Investigation
Aug 04 2026 10:42AM	M	Jayde	KOLO 8	City of Reno	Shade at Parks
Aug 04 2026 06:40AM	E	Jaden	KRNV 4/KRXI 11	RPD	Flock Cameras
Aug 03 2026 02:23PM	M	Jaedyn	Reno Gazette Journal	City of Reno	Cooling Centers
Aug 03 2026 01:08PM	M	Greg	Bosma Business Radio	City of Reno	Mayor Interview Request
Aug 03 2026 12:48PM	M	Joe	KRNV 4/KRXI 11	City of Reno	Toll Road Emergency Access
Aug 03 2026 12:37PM	M	Valerie	KOLO 8	RPD	Hit and Run Evans Ave.
Aug 03 2026 08:56AM	M	Joe	KRNV 4/KRXI 11	RFD	Toll Road Emergency Access
Aug 03 2026 05:09AM	M	Fred	KOLO 8	RPD	Possible Stabbing
Aug 02 2026 03:06PM	M	Arianna	KTVN 2	RFD	Structure Fire Plumb Ln.
Aug 02 2026 01:32PM	M	Erin	KTVN 2	RPD	Possible Stabbing
Aug 01 2026 10:39PM	M	Alisabeth	KRNV 4/KRXI 11	RFD	Fire Locust St.
Aug 01 2026 10:09PM	M	Ben	KOLO 8	RFD	Fire Locust St.
Aug 01 2026 07:49PM	M	Erin	KTVN 2	RFD	Structure Fire Plymouth St.
Aug 01 2026 02:55PM	M	Alisabeth	KRNV 4/KRXI 11	RFD	Fire Telegraph St.
Aug 01 2026 12:01PM	M	N/A	KTVN 2	RFD	Fire Longley Ln.

Jul 31 2026 10:52AM	M	Valerie	KOLO 8	City of Reno	Splash Pads
Jul 31 2026 09:30AM	M	Jaden	KTVN 2	RPD	Wing Fest Safety
Jul 31 2026 09:04AM	M	Catherine	KRNV 4/KRXI 11	RPD	Death Investigation

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2026-08-07 00:01:00 Pacific Daylight Time
Run by: System Job
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2026-08-07 00:00:00
Sort Order: Created in ascending order

111 Service Requests

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0137892	Service Request - Building - Vacant/Blighted/UnsecuredSER0137892	Fence fully fallen down, front yard beyond overgrown, blocking path way and access to blm	720 W Golden Valley Rd, Reno, NV 89506	Open	Code Enforcement	2026-07-31 07:02:40	
SER0137893	Service Request - Lighting RequestsSER0137893	Many stairwells, and exterior lights are out. Managment states they do now have the equipement to repair or replace these lights. Some residents have resorted to using flashlights when walking after dark. In the event of an emergency, there could be injuries if the stairwells are not properly lit. Lights that are an issue include stairwell/hallways/garage/parking lot/sidewalks/pool area/mailboxes	8455 Offenhauser Dr, Reno, NV 89511	Open	Code Enforcement	2026-07-31 07:22:29	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0137913	many Many - 440 Reno Ave - Parking Illegally/Abandoned vehicleSER0137913	Reno Housing Authority acquired the referenced property. They are running a business, but have no parking. More and more frequently now, they are having "meetings" of some sort that inundate the neighborhood with cars. Occupants and owners cannot find a place to park. They could have onsite parking, like any other business, but have refused to do so. Don't government entities have to comply with the laws??	440 Reno Ave, Reno, NV 89509	Closed	Code Enforcement	2026-07-31 09:14:02	
SER0137917	Service Request - Sidewalk DamagedSER0137917	Drainage from dodson elementary is constantly running over the sidewalk, making it slippery with algae and dangerous to walk on. Been like this for months.	2862 Jake St, Reno, NV 89502	Open	Code Enforcement	2026-07-31 09:43:29	
SER0137923	2173 Vale st- Overgrown tree SER0137923	The reporting party states their is a overgrown tree located at 2173 Vale st that is hitting vehicles with the limbs when they approach the intersection.	2173 Vale St, Reno, NV 89509	Open	Code Enforcement	2026-07-31 10:19:08	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0137924	1800 Vale st- Overgrown vegetation SER0137924	The reporting party states the grass and weeds are overgrown on 1800 Vale st and is a potential fire hazard	1800 Vale St, Reno, NV 89509	Open	Code Enforcement	2026-07-31 10:20:07	
SER0137925	964 Arbutus- Piles of dirt in driveway SER0137925	The reporting party states there is piles of dirt and material on the driveway and their is furniture on the yard leaning towards the fence.	964 Arbutus St, Reno, NV 89509	Open	Code Enforcement	2026-07-31 10:21:39	
SER0137927	725 Delmar- TreeSER0137927	The reporting party states at 725 Delmar there is a overgrown tree that is obstructing the sight of oncoming traffic.	725 Delmar Way, Reno, NV 89509	Open	Code Enforcement	2026-07-31 10:22:58	
SER0137930	688 Arbutus- Overgrown vegetation SER0137930	The reporting party states the lawn is overgrown and dead and there are also overgrown weeds at the property located at 688 arbutus	688 Arbutus St, Reno, NV 89509	Closed	Code Enforcement	2026-07-31 10:26:59	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0137958	1250 Westwood- Piles of lumber SER0137958	The reporting party states that at 1250 Westwood there are piles of lumber stacked against a tree, creating a potential fire hazard. Additionally, the neighboring property at 1605 Sharron Way has several buckets containing what appears to be oil or another flammable substance. The proximity of these materials increases the potential fire risk to both properties.	1595 Sharon Way, Reno, NV 89509	Closed	Code Enforcement	2026-07-31 11:49:31	
SER0137959	1605 Sharon - buckets of oilSER0137959	The reporting party states that at 1205 Westwood there are piles of lumber stacked against a tree, creating a potential fire hazard. Additionally, the neighboring property at 1605 Sharron Way has several buckets containing what appears to be oil or another flammable substance. The proximity of these materials increases the potential fire risk to both properties.	1605 Sharon Way, Reno, NV 89509	Open	Code Enforcement	2026-07-31 11:56:57	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0137972	Service Request - Yard issues on private propertySER0137972	There is a lot of weeds along the back fencing of their property, Sagebrush Mobile Home Park that opens up to Veterans Pkwy. Concerned for fire safety. Would like to have the weeds cut back and/or removed.	3305 Bella Vista Ranch Rd, Reno, NV 89502	Closed	Code Enforcement	2026-07-31 12:39:33	
SER0137985	570 cyma cir-overgrown weeds/ unregistered vehicles on the yard SER0137985	The reporting party states that the property has overgrown weeds and vegetation, as well as multiple unregistered vehicles parked in the yard that appear to be inoperable and have not been moved for an extended period. Follow up: 775-287-3618	570 Cyma Cir, Reno, NV 89503	Open	Code Enforcement	2026-07-31 13:52:40	
SER0138005	2255 W 4th st unit #23 - no ac SER0138005	The reporting party states that the apartment complex is requiring the removal of the apartment's air conditioning unit, leaving them without air conditioning throughout the weekend during high-temperature weather. Follow up: 775-815-2296	2255 W 4th St, Reno, NV 89503	Closed	Code Enforcement	2026-07-31 15:37:25	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138011	118 Imperial blvd - Couch SER0138011	The reporting party states 118 Imperial blvd there is a Very large couch on the yard.	118 Imperial Blvd, Reno, NV 89503	Open	Code Enforcement	2026-07-31 16:06:27	
SER0138034	Service Request - Litter/garbage/debris on Public PropertySER0138034	Litter garbage, shopping carts all along vegetation and sidewalk from gas station to residential living area	2126 Sierra Highlands Dr, Reno, NV 89523	Closed	Code Enforcement	2026-07-31 22:30:06	
SER0138045	Service Request - Rental Property IssuesSER0138045	Roach infestation throughout whole complex roach infestation in my apartment the landlord and property manager has failed to address this issue health hazard for my children	1355 Nannette Cir, Reno, NV 89502	Open	Code Enforcement	2026-08-01 09:56:12	
SER0138048	Service Request - Yard issues on private propertySER0138048	My neighbor has some overgrown shrubbery/vegetation that is coming into my front yard. I have asked them to trim it back, but they have refused.	1800 Hawthorne Rd, Reno, NV 89502	Open	Code Enforcement	2026-08-01 11:30:19	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138053	Air Conditioning at Tombstone territory. BSER0138053	Alan Kiplinger here. I am in room #7. We all here at tombstone territory are being forced to remove air conditioners. The swamp cooler here DOES NOT cool these rooms. Mine is even inside (see photo) These rooms get far too hot without them. They want us to remove them by Monday the 3rd of Aug. This is unacceptable. I have had mine for 3 years . It does not hang-out the window and is not an eyesore. We need this addressed ASAP. PLEASE. We need back up here!! Thank you!!	2255 W 4th St, Reno, NV 89503	Closed	Code Enforcement	2026-08-01 13:39:55	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138054	Fwd: Air Conditioning at Tombstone territory. BSER0138054	Please keep this anonymous also as I do not need to be kicked out and homeless. Been here 5 years now. But we all need air-conditioning. ----- Forwarded message ----- From: Alan Kiplinger <fishmaster8868@gmail.com> Date: Sat, Aug 1, 2026, 1:38 PM Subject: Air Conditioning at Tombstone territory. B To: <renodirect@reno.gov> Cc: <rcanaday@ktvn.com> Alan Kiplinger here. I am in room #7. We all here at tombstone territory are being forced to remove air conditioners. The swamp cooler here DOES NOT cool these rooms. Mine is even inside (see photo) These rooms get far too hot without them. They want us to remove them by Monday the 3rd of		Closed	Code Enforcement	2026-08-01 13:49:34	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Aug. This is unacceptable. I have had mine for 3 years . It does not hang-out the window and is not an eyesore. We need this addressed ASAP. PLEASE. We need back up here!! Thank you!!					
SER0138058	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0138058	The backyard of 885 E. Taylor face Helvetia Avenue. There is 1 tree growing through the fence completely blocking the sidewalk. There is another tree obstructing the side walk and limbs hanging down.	885 E Taylor St, Reno, NV 89502	Open	Code Enforcement	2026-08-01 16:18:12	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138066	Service Request - Yard issues on private propertySER0138066	Our neighbor's Juniper's have grown out into the sidewalk area year after year. The overgrown junipers block the right of way on the sidewalk. When I try to walk my daughter in her stroller, I have to step out into the street with my stroller to get around this person's junipers. This is a safety hazard as cars go up and down the hill on the street at a brisk pace. Even when we just go for a walk this area of the sidewalk is a problem, as we have to step out into the street. We should not have to do this because this resident does not seem to care about taking care of his junipers. The junipers blocking the sidewalk violate NRS 484B.450, I believe. Part of the pine tree growing in among the junipers is now also growing out into the sidewalk area. The blockage is just getting worse every year. The resident has tried somewhat to clip the juniper's back a little bit	5694 Tappan Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-01 18:16:35	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		each year, but they quickly grow right back out into the sidewalk area and so now there is dense overgrowth into the sidewalk right of way. This presents a safety hazard year after year. The junipers and pine tree branches need to be cut back a foot or two into the resident's property away from the residents' sidewalk edge. This would solve the problem for a longer time. Thank you for your attention to this problem.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138070	Service Request - Building - Vacant/Blighted/Unsecured reSER0138070	Hello, I'm a former tenant here at this place. This property is wildly unsafe. The walking steps to and from the balcony shake and have rotting rust holes in the supports of them. The wood on the balconies are untreated and rotting. Nails stick out of them too. The hand rails sometimes bend and swing on these walking steps to the balcony too in some places. As the rust has eaten out the bottom of the hand rails. It's very dangerous and I'm worried it might hurt someone. On top of that, there are issues with bed bugs, cockroaches, and more in many units. Instead of getting an exterminator. They just have one of the staff come by. Spray some homemade stuff (usually rubbing alcohol). Call it fixed, and it's still an issue mostly due to how cheap they are. Refusing to hire professionals. I had enough and ended up	1500 Valley Rd, Reno, NV 89512	Open	Code Enforcement	2026-08-01 22:44:53	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
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moving out.

I'm sure just by doing a basic inspection of this place, you'll probably find even more issues. As they are a true slumlord.

Hopefully you can inspect it and force them to fix these issues as I'm worried someone might get hurt.

Thank you.

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138088	Fw: Re: Case SER0134949 opened - Service Request - Nuisance, Not Otherwise ListedSER0138088	Hello, I am following up on this case. Has there been any progress? What was reported are very serious health and safety issues. Please let me know the status. Thanks! ----- Forwarded Message ----- From: codeviolationsnevada <codeviolationsnevada@protonmail.com> Date: On Thursday, July 16th, 2026 at 6:11 PM Subject: Re: Case SER0134949 opened - Service Request - Nuisance, Not Otherwise Listed To: renodirect@reno.gov <renodirect@reno.gov> CC: notifications@reno.gov <notifications@reno.gov> > > Hello, > > I am following up again on Reno Direct case SER0134949		Closed	Code Enforcement	2026-08-02 14:12:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		regarding 4775 Summit Ridge Drive, Reno, NV 89523. > > Please confirm whether this case has been routed for review or inspection. The original submission included photos and a written report documenting potential injury risks involving loose/rusted stair railings, exposed electrical or utility equipment, undermined walkways, playground-area drop-offs, damaged HVAC conduit/disconnects, carport hazards, and low tree clearance. > > If this case has not yet been routed, please forward it to the appropriate department for inspection or advise whether it should be separately submitted to Code Enforcement, Building/Safety, Fire Prevention, Public Works, or another City division. > > Thank you.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		> > On Monday, July 13th, 2026 at 7:36 AM, codeviolationsnevada <codeviolationsnevada@protonmail.com> wrote: > >> Hello, >> >> I am following up on Reno Direct case SER0134949, submitted on Wednesday, July 8, 2026, regarding Boulders-Reno / The Boulders at 4775 Summit Ridge Drive, Reno, NV 89523. >> >> The complaint included a written report and photos documenting multiple exterior/common-area safety and property-maintenance concerns, including loose/rusted stair railings, undermined or uneven walkways, playground-area drop-offs, open/exposed utility or electrical conditions, damaged AC conduit/disconnects, carport hazards, stair obstructions, and low					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		tree clearance. >> >> If this matter should be handled by more than one department, please route it to Code Enforcement, Building/Safety, Fire Prevention, Public Works, Parks/Trees, or any other appropriate City division. >> >> Please confirm whether this case has been routed to the appropriate department(s) for review or inspection. >> >> This was submitted anonymously. Please use this email only if follow-up information is needed. I have all 59 photos referenced in my complaint available in a folder under 10MB if you would like them all. >> >> Thank you. >> On Wednesday, July 8th, 2026 at 7:20 PM, notifications@reno.gov <notifications@reno.gov> wrote: >> >>> Your case has been					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		created, click here to view the case: [LINK](https://url.usb.m.mimecastprotect.com/s/H7oBCqAWIJCKDXM8tZfKphEFuGn?domain=service.reno.gov) >>> >>> Someone will assist you soon. >>> >>> If you are not a registered user, please click here to register with your current email address: [LINK](https://url.usb.m.mimecastprotect.com/s/w0MiCrgWmKhnp2B8Hzh6Zh4uLUw?domain=service.reno.gov) >>> >>> ----- ----- ----- >>> >>> Reno Direct is available 24 hours a day on our website at [https://url.usb.m.mimecastprotect.com/s/CkflCvm68OTLGAK7TzilxhQHfne?domain=reno.gov](https://url.usb.m.mimecastprotect.com/s/c8GECwn6KPFV7ywgHKsG6hJjThQ?domain=reno.gov) . Find information and					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		submit service requests any time! >>> >>> [Portion of the City of Reno Flag depicting mountains and river with City of Reno secondary logo below.] >>> >>> City of Reno >>> >>> 775-334-INFO (4636)1 E. First St., Reno, NV 89501 >>> PO Box 1900Reno, NV 89505 >>> >>> [https://url.usb.m.mimecastprotect.com/s/CkflCvm68OTLGAk7TzilxhQH Fne?domain=reno.gov](https://url.usb.m.mimecastprotect.com/s/c8GECwn6KPFV7ywGHKsG6hJjThQ?domain=reno.gov) Connect with us: [Facebook Icon](https://url.usb.m.mimecastprotect.com/s/vM6eCxoW2QhRyxW1cRtEGhyLAss?domain=facebook.com) [X Icon](https://url.usb.m.mimecastprotect.com/s/dxP5CypW9RH2gLBrtAum2hx1pgi?domain=x.com) [Instagram					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Icon](https://url.usb.m.mimecastprotect.com/s/HelloCzqg70uw34jMiBC7Wh95DRN?domain=instagram.com) [LinkedIn Icon](https://url.usb.m.mimecastprotect.com/s/OsiECA8EMyHlgEDNuOF9mhGFpXt?domain=linkedin.com) [YouTube Icon](https://url.usb.m.mimecastprotect.com/s/XDF5CB1GPzHR18L7c7HyWh2QEgi?domain=youtu.be.com) >>> >>> PUBLIC RECORDS NOTICE: In accordance with NRS Chapter 239, this email, responses, and all information submitted by you will be entered into the public record, made available for public inspection, and freely disseminated without restriction. >>> >>> To unsubscribe [click here](mailto:notifications@reno.gov?subject=Unsubscribe from "SR Case Opened for Consumer"&body=Sending this email with the predefined content in the subject and body will					

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
		unsubscribe you from the notification "SR Case Opened for Consumer"%0D%0A%0D%0AUnsubscribe:{"id": "6b716f71874dad50da31cb75dabb35c2", "token": "c797e62132"}) To modify your notification settings [click here](https://url.usb.m.mimecastprotect.com/s/p38aCDw[Truncated]					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138091	Service Request - Building - Vacant/Blighted/Unsecured reSER0138091	Broken facilities locks and systemic security failures affecting over 100 tenants create direct legal leverage under Nevada Habitability Law (NRS 118A) and provide strong grounds for a class action. In Nevada, functioning exterior door locks are classified as an essential service. While one tenant can send it, having multiple tenants sign or sending identical letters from multiple units creates a clear paper trail of a community-wide issue. Specify the Law: Cite NRS 118A.380 (failure to provide essential lock/security services) and NRS 118A.355. State explicitly that the facilities locks are broken, compromising safety for over 100 residents. If the broken locks impact fire exit routes, main property entryways, or building security standards under Reno's updated	3485 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-08-02 14:53:10	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		International Property Maintenance Code (IPMC), code enforcement can penalize the management company directly. Would you like a templated 14-day notice letter tailored to Nevada law that you and your neighbors can fill out and send to Priderock management?					
SER0138098	Service Request - Repaint Crosswalk, Red Curb, other Street MarkingsSER0138098	Bollards entering Truckee River Bike Path at Auto Museum from Lake Street are out of compliance with 18.04.602(b)(2)a3 which states that bollards must be decorative on all pedestrian and bicycle circulation paths.	1 Museum Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-02 19:48:21	
SER0138100	Service Request - Repaint Crosswalk, Red Curb, other Street MarkingsSER0138100	Bollards entering Riverwalk Esplanade / Truckee River Bike Path at RDA Parcel 011-606-05 from Center/University Ave are out of compliance with 18.04.602(b)(2)a3 which states that bollards must be decorative on all pedestrian and bicycle circulation paths.	8 N Center St, Reno, NV 89501	Open	Code Enforcement	2026-08-02 19:53:05	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138113	Service Request - Nuisance, Not Otherwise ListedSER0138113	Homeless trash and debris, weeds over 6 feet in height.	102 E 6th St, Reno, NV 89501	Open	Code Enforcement	2026-08-03 07:20:20	
SER0138144	Mira Loma/ McCarran-Garage sale sign SER0138144	Per voicemail yes, there is a The garage sale sign on the mailbox on Miraloma. It is between McCarran and Longley. And I'm pretty sure this is not legal because Sign on something Federal. Anyway, the garage sale is at 4160 Rio Poco And I just thought I'd call and let you guys know bye.	4160 Rio Poco Rd, Reno, NV 89502	Open	Code Enforcement	2026-08-03 09:01:58	
SER0138155	Pool Issues /3485 Lakeside DriveSER0138155	Reporting party states that the community pool has stagnant water and attracting bugs at 3485 Lakeside Drive. Has talked to property manager multiple times and they are waiting for an inspection since May and looking for extra help.	3485 Lakeside Dr, Reno, NV 89509	Open	Code Enforcement	2026-08-03 09:26:39	
SER0138168	Service Request - Yard issues on private propertySER0138168	Tree overhanging the sidewalk	390 Bulluno Dr, Reno, NV 89521	Open	Code Enforcement	2026-08-03 09:45:33	

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
SER0138167	90 Arden CirSER0138167	90 Arden Cir has a 20+ ft sailboat in the front yard. The tenants stated that they were thinking about taking out the curb at 100 Arden to store the boat there (per owner's permission). The City just spend millions on rehabing 7th St's sidewalk and curbs.	100 Arden Cir, Reno, NV 89503	Open	Code Enforcement	2026-08-03 09:47:09	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138183	2375 Eagle Bend trail-Issues with lot SER0138183	The reporting party is the owner of the property at 2365 Eagle Bend Dr. They reported that vegetation has been cleared from the neighboring property at 2375 Eagle Bend Trail. Due to the steep slope, heavy rainfall has caused mud to wash downhill onto neighboring properties, creating an ongoing issue. The reporting party is requesting that the property be evaluated to determine whether it complies with applicable code requirements for slope stabilization and to identify any measures that could be taken to prevent continued mud runoff. Follow up : Chuck Walker: 775-225-4928	2375 Eagle Bend Trl, Reno, NV 89523	Open	Code Enforcement	2026-08-03 10:45:23	
SER0138219	3600 Kietzke - Old DealershipSER0138219	There are bags of trash, a mattress and other items on the old dealership lot. Appears to be an active homeless camp.	3600 Kietzke Ln, Reno, NV 89502	Open	Code Enforcement	2026-08-03 11:49:16	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138223	Gate Issue/218 Clairmont StSER0138223	Reporting party states there is a gate that opens to the public right away and it is an out swinging gate into the alley way. If others are trying to get near, they can't because it swings open into the alley. Believes it is a code issue. It is located at 218 Claremont St. In between the alley of Claremont and Wonder Street.	218 Claremont St, Reno, NV 89502	Open	Code Enforcement	2026-08-03 11:58:56	
SER0138237	ATTN :Neighbors AddressSER0138237	Hi my Neighbors address is 3645 Rio poco I tried to send a video of the tree branch falling but they said it to big My email:rojo1958@msn.com Thank you	3645 Rio Poco Rd, Reno, NV 89502	Open	Code Enforcement	2026-08-03 12:36:25	
SER0138242	Service Request - Sidewalk ObstructionSER0138242	Along the City of Reno's side of Boynton St and the Weeping Willow Court area has overgrown sagebrush, Juniper etc	4048 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2026-08-03 12:51:57	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138243	Service Request - Sidewalk ObstructionSER0138243	All along the Boynton Ln and Bristlecone Ct sidewalk is covered with pine needles that cause sever injuries to domestic dogs paws being walked on leashes this is a responsibility that keeps getting overlooked by city and land owners next to it.	4001 Sycamore Way, Reno, NV 89502	Open	Code Enforcement	2026-08-03 12:57:53	
SER0138256	4006 Weeping WillowSER0138256	All along the Boynton Ln and Bristlecone Ct sidewalk is covered with pine needles that cause sever injuries to domestic dogs paws being walked on leashes this is a responsibility that keeps getting overlooked by city and land owners next to it.	4006 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2026-08-03 13:29:47	
SER0138259	4005 Weeping WillowSER0138259	All along the Boynton Ln and Bristlecone Ct sidewalk is covered with pine needles that cause sever injuries to domestic dogs paws being walked on leashes this is a responsibility that keeps getting overlooked by city and land owners next to it.	4005 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2026-08-03 13:30:23	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138260	4010 Bristlecone Ct SER0138260	All along the Boynton Ln and Bristlecone Ct sidewalk is covered with pine needles that cause sever injuries to domestic dogs paws being walked on leashes this is a responsibility that keeps getting overlooked by city and land owners next to it.	4010 Bristlecone Ct, Reno, NV 89502	Open	Code Enforcement	2026-08-03 13:31:09	
SER0138261	4025 Bristlecone SER0138261	All along the Boynton Ln and Bristlecone Ct sidewalk is covered with pine needles that cause sever injuries to domestic dogs paws being walked on leashes this is a responsibility that keeps getting overlooked by city and land owners next to it.	4025 Bristlecone Ct, Reno, NV 89502	Open	Code Enforcement	2026-08-03 13:31:48	
SER0138267	Overgrown Bush/1100 Aristicon SER0138267	Reporting party states there is an overgrown bush located at 1100 Aristicon and growing into the sidewalk.it is on the corner Aristicon and Chesterfield.	1100 Aristicon Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-03 13:56:11	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138266	6200 Meadowwood mall cir #375 - Rental property issues SER0138266	The reporting party states that there are ongoing habitability issues throughout the residence. The property owner is aware of these conditions, and the reporting party has already served a 14-day notice; however, the issues remain unresolved. The reporting party states that a burst pipe has left the ceiling exposed, there is extensive rot around the bathtub and surrounding area, the ceiling fan is missing its protective cover, and the building continues to flood. The reporting party further states that these ongoing conditions have caused continued deterioration of the residence and have not been repaired despite the property owner's knowledge of the issues. follow up : 775-276-3127	6200 Meadowood Mall Cir, Reno, NV 89502	Closed	Code Enforcement	2026-08-03 13:57:47	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138274	Nuisances on Private Property/430 Wonder StreetSER0138274	Reporting party states there are multiple vehicles on the property at 430 Wonder Street. There are about 4 in a row on the property, and the owner fixes them up and multiple of the cars are not registered. Contact information if needed: 480-338-9033.	430 Wonder St, Reno, NV 89502	Cancelled	Code Enforcement	2026-08-03 14:03:36	
SER0138272	1195 Selmi dr unit # C301- SER0138272	1195 Selmi Dr., Unit #301:The reporting party states that their apartment has no air conditioning. They report that the increasing heat inside the unit is making them feel sick and preventing them from sleeping. Apartment management advised that the A/C will not be restored until Wednesday. The reporting party states that the temperature inside the unit continues to rise, creating what they describe as unbearable living conditions. Follow up : 360-728-5841	1195 Selmi Dr, Reno, NV 89512	Open	Code Enforcement	2026-08-03 14:07:03	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138281	690 Denslow- Garbage SER0138281	The reporting party states that the property located at 690 Denslow is consistently accumulating trash and debris. Garbage bags, mattresses, tires, wheels, and other litter are frequently left in the front yard, on the sidewalk, and in the street. The reporting party also states that these items are often placed on the sidewalk, obstructing pedestrian access, and at times extend into the roadway, creating a potential safety hazard.	690 Denslowe Dr, Reno, NV 89512	Open	Code Enforcement	2026-08-03 14:36:36	
SER0138282	Rental Property Issues / 690 E Patriot BlvdSER0138282	Reporting party states there are multiple issues at the apartment at the Iron Blossom apartments, 690 E Patriot, Unit 278. Repairs are not being completed. Doors are not fixed, walls are cracking, and more. Contact information if needed: Eddie, 916-821-3468.	690 E Patriot Blvd, Reno, NV 89511	Closed	Code Enforcement	2026-08-03 14:44:37	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138283	No Water in Unit/SER0138283	Reporting party states that there is no water in their unit located Rowan Apartments, 626 Golden Triangle Way, Unit 1074 building 11		Closed	Code Enforcement	2026-08-03 14:56:48	
SER0138287	2060 Experience Ave, unit 405- No hot water SER0138287	The reporting party states that the water was shut off on July 31. Since then, approximately half of the units have been without hot water. The property manager is aware of the ongoing issue but has taken little action to resolve it. follow up: 408-893-5571	2060 Experience Ave, Reno, NV 89502	Open	Code Enforcement	2026-08-03 14:58:46	
SER0138284	North hills Blvd/ Beckwourth-Occupied vehicles SER0138284	The reporting party states there is an occupied RV and truck parked in the lot behind Raley's, near North Hills and Beckwourth (APN 088-201-58). The reporting party is concerned because the vehicles are located near a school, with the school year beginning soon. follow up: 801-725-6118	1176 N Hills Blvd, Reno, NV 89506	Closed	Code Enforcement	2026-08-03 15:00:38	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138299	Service Request - Yard issues on private propertySER0138299	Overgrown bushes unsafe slash unable to talk to mailbox. Do to property owners overgrown landscaping. I have fallen multiple times and tried to address this issue with residents multiple times.	8690 Sunrise Mist Ct, Reno, NV 89506	Open	Code Enforcement	2026-08-03 15:32:48	
SER0138294	1165 Manhattan st- Odor SER0138294	The reporting party states the address located at 1165 Manhattan st is omitting a foul odor due to spraying some chemical and since they have farm animals	1165 Manhattan St, Reno, NV 89512	Closed	Code Enforcement	2026-08-03 15:50:02	
SER0138310	Service Request - Defensible Space RequestSER0138310	The landowner has not performed the fire break (defensible space) behind my neighborhood and the dry grass is up to the fences of all of the houses here on Reggie Road as this is the Toll Brothers new subdivision area at the base of Rattlesnake Mountain. Can this be address ASAP as I cannot get through to the land owners.	5000 Reggie Rd, Reno, NV 89502	Closed	Code Enforcement	2026-08-03 16:06:28	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138315	Service Request - Sidewalk ObstructionSER0138315	Bushes and shrubs are growing into the sidewalk creating an obstruction and safety hazard. Bushes need to be cut back to allow egress on sidewalk. Currently need to walk in street to go around the bushes.	2625 Beaumont Pkwy, Reno, NV 89523	Open	Code Enforcement	2026-08-03 16:15:24	
SER0138317	10032 AlbiteSER0138317	Per building inspector - Route to Code Enforcement for the following: -Parking in the front yard -Driving over the curb -Shed in the setback COM27-00020 has been created to address the illegal conditions.	10032 Albite St, Reno, NV 89506	Open	Code Enforcement	2026-08-03 16:23:10	
SER0138369	625 Rosewood dr - Overgrown tree limbs SER0138369	The reporting party states that the tree at 625 Rosewood Dr. has overgrown limbs extending onto the neighboring property. The tree is not being properly maintained and continually drops pine cones and other debris, creating a potential fire hazard and nuisance for the adjacent property located at 635 Rosewood Dr. Follow up: 415-596-4966	625 Rosewood Dr, Reno, NV 89509	Closed	Code Enforcement	2026-08-04 08:55:25	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138378	625 Rosewood Drive in Reno (South west corner of property Tree) causing Fire Hazard to 635 Rosewood DriveSER0138378	Hello Reno Direct, ArleneThank you for assisting me to manage this dangerous tree on my Neighbor's property. He is not taking care of it timely and we are in a severe fire risk currently for the remainder of the summer, at least. It seems Reno residents are in complete DENIAL of a fire coming to Reno. I was in Spokane Washington last week on vacation, and this week it's burning down. That's northern Washington where the risk is much lower than Reno for a fire. Wildfires are everywhere out west this summer and I'm working on getting my property more prepared in case a fire does come to Reno. His obnoxious tree is making my house 2x more fire risk. In 1 tree he doubled my risk. Thank you for coming to look at the tall pine tree on the south west corner of 625 Rosewood drive, and you will see how it bends west over my house. Thanks,David Martin415-596-		Closed	Code Enforcement	2026-08-04 09:22:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		4966eiuit1@yahoo.com					
SER0138387	996 Wheatland ct- Overgrown tree limbs SER0138387	The reporting party states that the tree located at 996 Wheatland Ct. is overgrown, with branches extending over the sidewalk and striking pedestrians as they walk by.	996 Wheatland Ct, Reno, NV 89511	Open	Code Enforcement	2026-08-04 10:04:57	
SER0138389	007-502-24SER0138389	007-502-24 - Homeless encampment on private property	483 University Way, Reno, NV 89501	Closed	Code Enforcement	2026-08-04 10:12:16	
SER0138401	Service Request - Litter/garbage/debris on Public PropertySER0138401	Litter garbage, shopping carts all along vegetation and sidewalk from gas station to residential living area. Along sierra highlands on side of street that backs up against Walmart		Open	Code Enforcement	2026-08-04 10:56:06	
SER0138404	Hallway Access Blocked / 801 W 4th Street SER0138404	Reporting party states that the hallway is blocked and they use the area as a storage making it difficult to access the unit. Has talked to management multiple times. It is located at the El Tavern Motel 801 W 4th Street Unit 29. Contact information if needed for more information: Michael Merrill, 775-467-7342	801 W 4th St, Reno, NV 89503	Open	Code Enforcement	2026-08-04 11:11:07	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138409	Overgrown Bushes/528 1st StreetSER0138409	Reporting party states that there are overgrown lavender bushes full of bees located at 528 1st Street blocking the sidewalk. They stated it is the businesses bushes that they are not maintaining.	528 W 1st St, Reno, NV 89503	Open	Code Enforcement	2026-08-04 11:28:38	
SER0138415	Service Request - Sidewalk ObstructionSER0138415	Sign, tables and chairs are blocking public sidewalk.	3466 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-08-04 12:05:35	
SER0138421	Ralston/ College-bushes covering stop sign SER0138421	The reporting party states that overgrown bushes at the intersection of Ralston and College are obstructing the stop sign, creating a traffic safety hazard. The reporting party advised that they were unable to see the stop sign, ran through the intersection, and nearly collided with another vehicle.	1400 Ralston St, Reno, NV 89503	Open	Code Enforcement	2026-08-04 12:29:18	

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
SER0138422	Service Request - Nuisance, Not Otherwise ListedSER0138422	Several chickens are being kept in my neighbor's backyard in a chicken coop located very close to our shared fence. The chickens appear to be the source of an ongoing rodent problem. I have observed rats running along the top of the shared fence, and mice have been present in my yard. I believe the rodents are being attracted to the chicken coop and feed, creating a nuisance and potential health concern for adjacent properties.	825 Yori Ave, Reno, NV 89502	Open	Code Enforcement	2026-08-04 12:31:22	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138441	2835 Outlook dr- dumping on property SER0138441	The reporting party stated that across the street from 1235 Hilltop, behind the fence, there are multiple trees and that individuals have been throwing tree branches, litter, and other debris over the fence. They reported the accumulation of debris as a potential fire hazard. Upon review, the property was identified as 2835 Outlook Dr. The location is a private property, not a vacant lot where people are routinely dumping debris	2835 Outlook Dr, Reno, NV 89509	Open	Code Enforcement	2026-08-04 14:09:19	
SER0138446	3821 La Tierra Terrace- Weeds SER0138446	The reporting party states that the property at 3821 La Tierra Terrace has overgrown weeds, trees, and other vegetation. They also report that the property owner frequently uses a charcoal grill, and burning ash and embers have been falling onto the surrounding area. The reporting party is concerned that the combination of dry, overgrown vegetation and falling ash presents a potential fire hazard.	3821 LA Tierra Ter, Reno, NV 89502	Open	Code Enforcement	2026-08-04 14:34:07	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138449	1438 Bluewood- Weeds SER0138449	The reporting party states the neighbor has overgrown weeds and they are growing on the fence line near the neighboring property being a potential fire hazard.	1438 Bluewood Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-04 14:44:57	
SER0138462	Service Request - Yard issues on private property - 143-120- 27SER0138462	I contacted the HOA in regards to this fire hazard. At this time, the manager of the HOA cannot and is not willing to tell me when she can get back with me as far as the removal of this fire hazard. She has to get with the board and will not tell me when she can. These weeds were removed last year by Toll Brothers HOA at this time thank you very much.	14331 Platinum Rain Ct, Reno, NV 89521	Open	Code Enforcement	2026-08-04 15:12:22	
SER0138461	Rental Property Concerns/13876 BlvdSER0138461	Reporting party states there are multiple rental property issues in her apartment such as an infestation of ants, closet door is broken and has not been fixed, leaks in the roof. She has spoken to the management multiple times and submit work orders. Located at 13876 Lear Blvd.	13876 Lear Blvd, Reno, NV 89506	Closed	Code Enforcement	2026-08-04 15:12:48	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138473	1479 S wells Ave- No ac SER0138473	Per voicemail Hello. Um, I'm calling my name is Megan Stow. I'm calling to see who maybe I can talk to about a problem with. Okay, so I have a lease um, with a commercial building um, in the City of Reno, I have a business, um, in the building. So, um, our AC just keeps breaking and our landlord obviously is not going to get it fixed ever. So it's 95 degrees in my salon right now, which is completely unsuitable to run a business in any kind of business, especially cosmetology. So I I need to talk to somebody about getting this handled or getting out of my lease or something. Um, so I don't know if I'm calling the right number but if you could give me a call back and maybe direct me to the right place, that would be awesome. Um, my name is Megan Stout and my phone number is 77530100538 Follow up: 775-301-0538.	1479 South Wells Avenue, Reno, NV 89502	Open	Code Enforcement	2026-08-04 15:42:10	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138481	Airport NoiseSER0138481	Thank you for your response. I want to address the jurisdictional basis you cited, because I believe there has been a misunderstanding of what this complaint actually requests. Your response correctly states that the federal government has exclusive authority over aircraft while airborne - including altitude, climb procedures, flight paths, and training operations - and that local governments are preempted from regulating those matters. I agree entirely, and I want to be direct: nothing in my original complaint asked the city to regulate any of those things. I did not request the city to restrict flight paths mandate altitudes or in impose any operational condition on aircraft while in the air. I am not asking that now either. What my complaint requested specifically		Open	Code Enforcement	2026-08-04 15:59:05	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		was: (1) independent noise measurement at the residential property lines, where sound is received on the ground not in the airspace; (2) evaluation of whether the ground use pattern is compatible with residential zoning; and (3) evaluation under the city's own chronic nuisance ordinance, Reno Municipal Code Chapter 8.22.					
		This distinction is not a technicality - it is the specific line courts have drawn. City of Burbank v. Lockheed air terminal, Inc., 411 U.S. 624 (1973), which response appears to rely on, preempts local ordinances that restrict aircraft operations - curfews, flight path mandates, and the like. It does not preempt a municipality's independent authority to measure noise independent authority to measure noise received at a ground level residential property and apply facially neutral					

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		noise ordinance to the party generating it. Courts applying this framework have specifically rejected the argument that the existence of broad Federal Aviation Authority automatically immunizes a multiple city from its own nuisance and noise ordinance obligations regarding ground level effects - the source of a noise being an aircraft does not, on its own, remove the city's separate ground level jurisdiction. I am therefore requesting that code enforcement reconsider this complaint on its actual terms: as a request for ground level noise measurement and the application of the Reno Municipal code chapters 8.04 and 8.22 to a general aviation business operating within the city not as a request to regulate any aircraft's conduct in the airspace. If the city's position is that it					

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		categorically lacks authority to measure noise at a residential property line or apply its own noise ordinance to any business whose source happens to be an aircraft, I would ask that this position be confirmed in writing with the specific legal authority for that determination, since it would represent a categorical exemption for aviation-related businesses from an otherwise generally applicable municipal ordinance. I am also requesting that this response and any further determination be entered into the case file as part of the public record for this complaint. I also note that no case number has been assigned to this complaint to date. I am requesting that one be issued and provided to me. both to ensure this complaint and its disposition are properly					

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tracked in the city's
record system and for
consistency with the
case tracking standard
requested in my original
filing.

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138486	2060 Experience Ave unit # 312- No hot water SER0138486	Per Voicemail Hi. This is Danielle Jenkins. I'm a resident at the Atwood building in the red complex located in Midtown in the Reno experience District. Uh, we have been without hot water since Friday with the exception of about a 4 to 5 Hour window today. Um, and before that, we had no water between Friday and I believe Sunday. So I'm not sure what the issue is or what we need to do to get this corrected. Um but the the hot water has just been shut off again for potentially another 2 days. So that will be almost a week uh, without functioning hot water at this complex. So, if there's any additional information that's needed, let me know. And I can be reached at 678-6021 932 or via email at De Jenkins which is Jen k. A i n s. 6788, thank you. Follow Up: 678-602-1932	2060 Experience Ave, Reno, NV 89502	Open	Code Enforcement	2026-08-04 16:42:55	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138490	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0138490	Truck up on 4 jacks on plywood in front lawn.	2782 Azuza Way, Reno, NV 89502	Open	Code Enforcement	2026-08-04 17:02:18	
SER0138497	Service Request - No Utilities in RentalSER0138497	Without Hot Water Since 07/31/26 at 0900	2060 Experience Ave, Reno, NV 89502	Closed	Code Enforcement	2026-08-04 21:43:01	
SER0138498	Service Request - Rental Property IssuesSER0138498	Severe habitability issues since move-in: 16-day A/C failure with 90° temperatures, two active water leaks, repeated failed repairs, pest infestation, unsafe fixtures, and multiple maintenance no-shows. My family could not safely move in for weeks.	6060 Silver Lake Rd, Reno, NV 89506	Open	Code Enforcement	2026-08-04 22:37:58	
SER0138520	Service Request - Sidewalk ObstructionSER0138520	Overgrown bushes/trees impeding sidewalks	2115 Boomtown Garson Rd, Verdi, NV 89439	Open	Code Enforcement	2026-08-05 08:57:47	
SER0138524	Valley Wood/Avenida de Landa Tree branch SER0138524	The reporting party states there is a tree branch that fell from a residents property that is now obstructing the sidewalk located on Valley wood and Avenida de landa.	6699 Valley Wood Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-05 09:18:14	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138530	3415 Hensley St- Rats SER0138530	The reporting party states that there is an ongoing rat infestation at 3415 Hensley St. According to the reporting party, the elderly property owners have accumulated a large amount of items on the premises, creating conditions that have contributed to the rat infestation. follow up : 901-331-9587	3415 Hensley St, Reno, NV 89503	Open	Code Enforcement	2026-08-05 09:50:38	
SER0138532	200 Brooktrail dr- Tree branch SER0138532	The reporting party states located at 200 Brooktrail Dr their is a tree branch blocking obstructing the sidewalk.	200 Brooktrail Dr, Reno, NV 89519	Open	Code Enforcement	2026-08-05 09:51:41	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138542	Fwd: Official Complaint: Hostile Treatment & Public Accommodations Code Violation at Super Taqueria (Reno)SER0138542	To the Environmental Health Services Division and Elected Representatives, I am writing to formally log a citizen complaint regarding an incident involving a hostile environment and denial of basic public accommodations at a permitted food facility under your jurisdiction. - Business Name: Super Taqueria - Business Location: 9333 Double R Blvd, Reno, NV 89521 - Date/Time of Incident: August 5th 2026 at approximately 0830am Incident Description: I entered this facility during a severe medical health emergency requiring immediate use of the restroom facility. I explicitly presented a valid medical emergency access card explaining my condition.	9333 Double R Blvd, Reno, NV 89521	Closed	Code Enforcement	2026-08-05 10:14:05	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		An adult male operator/manager of the restaurant aggressively approached me. He screamed, flipped me off, and stated, "You've been here two times, no more." He completely refused to acknowledge my medical card or allow safe access, creating an incredibly hostile, intimidating, and unprofessional environment in a publicly permitted food establishment. Due to the severity of his aggressive physical gestures and screaming, local law enforcement was called to the scene. The responding officers noted that while restroom access text is a civil property issue under current Nevada state statutes, the extreme behavior of the operator was documented. Requested Action:					

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		While I recognize Nevada has not yet codified a specific Restroom Access Act (Ally's Law), this business is a public food service establishment. The volatile and aggressive behavior of the on-site operator poses a direct concern for general patron safety, professional code enforcement, and proper management of public facilities. I request that this complaint be attached to Super Taqueria's active environmental health permit file, and that an investigator contact the establishment regarding professional standards for public accommodations. To my State Senator, Assemblyman, and County Commissioner CC'd here: I am sharing this humiliating experience to highlight the immediate necessity for Nevada to join over					

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		20 other states in passing a Restroom Access Act to protect citizens experiencing valid medical emergencies from hostile public targeting. He has a history of drinking on the job and tax liens on his door according to locals and screaming at his family in his business which is domestic violence, he harasses my chiropractic next door too. Please keep me updated on any review or action taken regarding this permit holder. Thank you for your time and assistance. Sincerely, Ashton Rossi Attached picture of the man flipping me off and 911 call log					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138550	Service Request - Yard issues on private propertySER0138550	Weeds	1493 Highland Pines Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-05 10:56:17	
SER0138551	Service Request - Yard issues on private propertySER0138551	Weeds in the driveway and to the left of the driveway about 4 feet or taller	1482 Highland Pines Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-05 11:02:32	
SER0138556	Service Request - Yard issues on private propertySER0138556	Very tall weeds to the right of the driveway. The other weeds in the "lawn are also regrowing. The ones to the right of the driveway and in the driveway were never cut down.	1486 Highland Pines Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-05 11:05:57	
SER0138571	Service Request - Yard issues on private propertySER0138571	Tree hanging over public sidewalk	11725 Cervino Dr, Reno, NV 89521	Open	Code Enforcement	2026-08-05 12:01:41	
SER0138578	890 Mill st- Bird fecesSER0138578	The reporting party states the property located at 890 Mill st has a ongoing issue of bird feces on the property.	890 Mill St, Reno, NV 89502	Open	Code Enforcement	2026-08-05 12:19:11	
SER0138583	Service Request - Building - Vacant/Blighted/UnsecuredSER0138583	danger collection of pallets, too many, fire hazard.	13975 Mount McClellan St, Reno, NV 89506	Open	Code Enforcement	2026-08-05 12:39:00	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138584	500 STOKER AVE- Homeless and fence SER0138584	The reporting party advises that the fence along the backside of the property, close to Orr Ditch, adjacent to 475 Cemetery, has been cut in many spaces, which is allowing the homeless to camp. Request for the fence to be looked into and the camps as well.	500 Stoker Ave, Reno, NV 89503	Closed	Code Enforcement	2026-08-05 12:49:37	
SER0138595	Service Request - Yard issues on private propertySER0138595	received letter regarding branches; took care of the issue and not sure why I received the letter	120 Thoma St, Reno, NV 89501	Closed	Code Enforcement	2026-08-05 13:33:11	
SER0138608	1752 E 4th- #31ASER0138608	Reporting party advises that there are multiple health issues with this unit including a bed bug infestation and other major and sanataion issues. Request for a follow up call from Code	1752 E 4th St, Reno, NV 89512	Open	Code Enforcement	2026-08-05 14:17:06	
SER0138609	D&S tow truck oversized and noise complaintSER0138609	Per reporting party, vehicle is now located on private property but still is oversized and does not belong in residential zone. Vehicle also violates noise ordinance when it starts during the night. Parking Enforcement addressed vehicle on the street.	930 Gordon Ave, Reno, NV 89509	Closed	Code Enforcement	2026-08-05 14:20:14	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138626	Service Request - Litter/garbage/debris on Public PropertySER0138626	Litter/garbage, shopping carts in brush along sidewalk from arco gas station to Cantabria townhomes entrance.	2092 Sierra Highlands Dr, Reno, NV 89523	Closed	Code Enforcement	2026-08-05 15:25:39	
SER0138628	2535 E 5th St(Referral from health department) - Cockroaches SER0138628	The reporting party is a business owner, reported receiving a shipment from Alsco that was infested with cockroaches. Live cockroaches were observed upon opening the shipment. follow up : 775-315-6127	2535 E 5th St, Reno, NV 89512	Open	Code Enforcement	2026-08-05 15:39:04	
SER0138636	Sign - 4681 W Hidden Valley DrSER0138636	Per reporting party, the trees, bushes, and sign at the corner of 4681 W Hidden Valley Dr is causing a blind spot in the neighborhood. Both sides of the intersection have these signs and need to be trimmed. Not sure if this is maintained by the HOA. *** The issue is not with the vegetation but with the sign itself.	4681 W Hidden Valley Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-05 15:55:38	
SER0138639	Service Request - Homeless Concerns on Private PropertySER0138639	Homeless guy in parking lot all day. His smell is reaching our house and has all day long. Really, really bad smell.	1810 Helena Ave, Reno, NV 89512	Open	Code Enforcement	2026-08-05 16:03:59	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138641	Service Request - Sidewalk ObstructionSER013864 1	abandoned bike attached to bike lane pole on private property lying across sidewalk causing walk around into Kings Row Lock on bike is extremely sturdy I do not have tool to cut it	1350 King James Ct, Reno, NV 89503	Closed	Code Enforcement	2026-08-05 16:11:11	
SER0138643	Service Request - Sidewalk ObstructionSER013864 3	Thorn bush overgrowth nearly tore the heck out of my arm and my dogs eyes	4040 Laurel Park Way, Reno, NV 89502	Open	Code Enforcement	2026-08-05 16:24:20	
SER0138678	Service Request - Nuisance, Not Otherwise ListedSER0138678	Rooster Crowing every morning	357 Mary St, Reno, NV 89509	Closed	Code Enforcement	2026-08-06 06:48:41	
SER0138687	Service Request - Building - Vacant/Blighted/Unsecur eSER0138687	City walk: homeless and garbage on the property, along the river. Photos attached.	1010 E Commercial Row, Reno, NV 89512	Closed	Code Enforcement	2026-08-06 08:31:17	
SER0138688	Service Request - Building - Vacant/Blighted/Unsecur eSER0138688	City walk: homeless and garbage on the property along the river. Photos attached.	1010 E Commercial Row, Reno, NV 89512	Open	Code Enforcement	2026-08-06 08:32:53	
SER0138704	2530 Severn dr- Furniture on the driveway SER0138704	The reporting party states that the property located at 2530 Severn Dr. has accumulated discarded furniture and other items, including a large desk, a fan, a metal bed frame, and a trailer.	2530 Severn Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-06 09:20:18	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138765	10640 N McCarran Blvd- Litter SER0138765	The reporting party advises that tenants at this complex have an ongoing issue of throwing trash and debris over the east-side fence facing the hillside near the ravine. This issue is ongoing. Follow up:775-240-9379 desertsighs@gmail.com		Open	Code Enforcement	2026-08-06 12:16:45	
SER0138797	Nuisance (weeds) at 549 Citadel in Reno SER0138797	It's a vacant lot full of tumbleweeds 3 ft high or more, and it will be a major fire hazard once they dry out in a month or so! A car caught on fire at the curb there a couple of years ago, and if that happens again in these conditions, multiple houses will be at risk! Thanks, Lynda Olman 775-750-3434 530 Colgate Ct	549 Citadel Way, Reno, NV 89503	Open	Code Enforcement	2026-08-06 13:28:37	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138813	930 Bell St- Trash/ littering SER0138813	The reporting party states there is an ongoing issue at 930 Bell St. The property owners frequently allow excessive garbage to overflow from their trash containers and often fail to place the required overflow stickers on the additional bags. As a result, Waste Management does not collect the excess trash, leaving it on the curb for up to a week until the next scheduled pickup. The accumulated garbage obstructs safe access for drivers and creates an ongoing public nuisance.	930 Bell St, Reno, NV 89503	Open	Code Enforcement	2026-08-06 14:21:24	
SER0138827	12645 S Virginia- motorcycle SER0138827	Unoperable motorcycle parked on the private property.		Open	Code Enforcement	2026-08-06 15:11:25	
SER0138834	STARBOARD DRSER0138834	236-151-04 - BOAT PARKED IN THE STREET (PRIVATE ROAD) FOR MONTHS	263 Starboard Dr, Verdi, NV 89439	Open	Code Enforcement	2026-08-06 15:36:23	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138838	Service Request - Debris on Private PropertySER0138838	Random trash on private property that was not properly packaged in the recycle bin, now it is blocking the sidewalk and blowing in adjacent property owners. a hazard for residents that routinely walk their dogs and children on public streets.	3545 Lodestar Ln, Reno, NV 89503	New	Code Enforcement	2026-08-06 15:51:40	
SER0138840	Service Request - Sidewalk ObstructionSER0138840	Bush overgrown partially obstructs sidewalk. STOKER NEXT TO SIDE Driveway	1700 Carlin St, Reno, NV 89503	New	Code Enforcement	2026-08-06 15:55:57	
SER0138842	2150 Sutro St SER0138842	Reporting party advises that there is a homeless issue taking place in front of this address. The RV is located on the street. Hasn't moved in several days. They are also actively squatting in vacant unit BG3.	2150 Sutro St, Reno, NV 89512	New	Code Enforcement	2026-08-06 16:01:21	
SER0138856	Service Request - Building - Vacant/Blighted/UnsecuredSER0138856	20 foothold in the roof left unsecured since May 26th 2026. I requested code enforcement look into it once. They did and said owners were awaiting insurance. It's been well over 2 months. The roof collapse is looking like it's getting bigger. Could you please look into it again? Thank you	5118 Coggins Rd, Reno, NV 89506	New	Code Enforcement	2026-08-06 19:14:12	